Eskom	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000

Category 3 : Quality Requirements	Deliverables to be evaluated indicator = 1	

SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001	
	Apply =1
A.1 Quality Method statement/ Operational Plan based on the Scope of Work. i.e Detailed Timelines/ Milestone in line with the programme for this project.	1
A.2 Verifiable proof of documented information for the customer satisfaction survey conducted on the similar project (i.e. not a template but a record)	1
A.3 Verifiable Documented Information of successful execution/ similar experience in Supply and Delivery of Electrical Switches (Reference/History)	1
A.4 Documented information for control of non conforming outputs (Product/ Service) and including handling of customer complaints Clause 8.7 of ISO 9001:2015	1
Section A Score Option 2	**4**

SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)	
	Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)	1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers including Management of hired or rented services (Clause 8.4 of ISO 9001:2015)	1
Section B Score	**2**

SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)	
	Apply (Yes=1)
NB! Draft Contract/Project Quality Plan has important QA deliverables	1
Section C Score	**1**

SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here	
	Apply (Yes=1)
E.1 Form A is completed and signed.	1
E.2 Product/ Service Risk Register(List all Risks associated with delivering the scope of work, what actions will be taken to minimise and mitigate the identified risks) , not safety baseline risk assessment but a quality risk register	1
Section E Score	**2**

NAME OF ESKOM REPPRESENTATIVE	Risk and Assurance representative
DATE ISSUED	05-Dec-25
PROJECT: TENDER TITLE	Supply and Delivery of Electrical Switches to Lethabo Power Station for a five (5) year period on an “as and when required” basis.
SIGNATURE	Risk and Assurance representative